

Pro-Tracking FAQ for Customers

<p>Will Pro-Tracking continue to be supported?</p>	<p>We will continue to support Pro-Tracking until October 1, 2019. Issues will be prioritized as usual and resolved as per usual protocol.</p> <p>Your subscription for Pro-Tracking will be cancelled and you will no longer be billed effective October 1, 2019. On January 1, 2020, all Pro-Tracking links will cease to function, and you will no longer be able to access Pro-Tracking.</p>
<p>What happens to my data?</p>	<p>Because the data does not reside in Pro-Tracking, but rather the EHR, you will not lose any of your data. We have allowed for a three-month period that you can use to run and save any relevant reports you need.</p>
<p>Is there any loss of functionality?</p>	<p>Between the core application and Analytics, the majority of Pro-Tracking functionality is covered. The exceptions include:</p> <ul style="list-style-type: none"> ○ Email notifications for late transmission, entry exceptions and significant change ○ Report Writer <p>As an alternative solution, you may choose to subscribe to Compliance Analytics for additional QM and Readmissions functionality.</p>
<p>What if I recently completed implementation of the product?</p>	<p>You can continue to use Pro-Tracking until it is completely discontinued.</p>
<p>Do I have access to the MDS Validations module?</p>	<p>All customers that are currently subscribed to Compliance Analytics have access to the MDS Validations module (aka “the scrubber”). This feature was enabled for all Analytics customers when the feature was made commercially available at the end of September. The only exceptions were those that already have a third-party verification in place.</p>
<p>Does this impact my ability to use MDS Validations if I’m currently using third-party vendors like</p>	<p>Our system does not currently support running both third-party validations and MDS Validations. If you would like to begin using MDS Validations, you will need deactivate your submission account to the third-party vendor and you can use the MDS Validations as part of Analytics.</p>
<p>What if my organization does not currently subscribe to Compliance Analytics?</p>	<p>Compliance Analytics offers the ability to view QMs near real time as well as the ability to create Performance Improvements Projects right from QMs. Compliance Analytics is available in lieu of Pro-Tracking at a discounted price for a year.</p>